

# IMPORTANT: COVID-19

## Safety Precautions, Procedures and Requirements

### FROM MEDIEVAL TIMES:

We are excited to welcome you back to our Castles! We've created an extensive reopening plan with direction from health experts and government officials. Our focus remains on the health and safety of our guests and Team Members, to ensure we exceed standards and your expectations.

It is our pleasure to share our new modifications that will make your Medieval Times experience safe, fun and unforgettable. Enjoy the tournament!

For the most up-to-date information on the attraction's reopening date and other operational updates, [Click Here](#).

### SAFETY PRECAUTIONS:

- Please stay at a sword's length from your fellow Royals.
- Each Castle will follow local state guidelines for limited guest capacity.
- Once Inside the Grand Ceremonial Arena and ready for feasting, we will ensure a minimum of 6 feet between parties for extra elbow room and vigorous cheering!
- Protect your kingdom by keeping your family together. We've placed markers throughout Her Majesty's halls to remind you about distancing while you explore the Castle.
- Her Majesty's Castle will be cleaned thoroughly throughout the day and night.
- All high-touch areas are disinfected multiple times per show.
- All Team Members will have a health and temperature check prior to the start of each shift.
- All Team Members will wear a mask at all times and Team Members handling food or drinks will wear gloves.
- Hand sanitizer is conveniently located throughout the Castle.

### PROCEDURES:

- Contactless temperature screening will take place before entering the Castle. If any guest's temperature is over 100.4 degrees Fahrenheit, the entire group will be asked to reschedule.
- Guests will be seated only with people booked under the same reservation.
- Digital beverage menus accessible through smartphones and disposable table cards are used at each show to minimize contact.
- All Team Members will receive ongoing training on new health and safety guidelines.

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### REQUIREMENTS:

- Guests over 6 years of age must wear a mask to enter Her Majesty's Castle.
- All guests will walk over sanitation floor mats to clean their shoes as they enter the Castle.