

IMPORTANT: COVID-19

Safety Precautions, Procedures and Requirements

FROM KENNEDY SPACE CENTER:

Beginning Thursday, May, 28, 2020, Kennedy Space Center Visitor Complex will welcome visitors again. During the initial reopening phase, Kennedy Space Center Visitor Complex will begin new measures and procedures as part of a comprehensive Trusted Space program to keep guests and employees safe and healthy. These new measures and procedures include:

- Opening with limited attendance and encouraging advance daily admission purchases
- Requiring face coverings for employees and guests
- Accommodating social distancing in queues, restaurants, and other facilities throughout the visitor complex
- Requiring temperature screenings of all employees and guests prior to entry
- Implementing increased frequency of sanitization and disinfection.
- Changing operating hours to 10 a.m. until 4 p.m. to allow more time for cleaning and sanitizing.

While Kennedy Space Center Visitor Complex is implementing new measures and procedure, please remember that there is an inherent risk of exposure to COVID-19 in any public place where people are present.

FACE COVERINGS

In accordance with the CDC's recommendations, face coverings are required during your visit. Face coverings should fit snugly, covering both your mouth and nose. Please wear a face covering while at the visitor complex, except while eating. If needed, face coverings will be available for purchase at the front entrance.

TEMPERATURE SCREENINGS

All guests are required to undergo temperature screenings upon arrival at Kennedy Space Center Visitor Complex. Based on guidance from health authorities, anyone displaying a temperature of 100.4 F will not be allowed entry; those in their party will not be allowed entry either.

PHYSICAL DISTANCING

We have added new physical-distancing practices:

- The number of guests entering Kennedy Space Center Visitor Complex will be limited.
- All guests entering must have a dated and timed daily admission ticket.
- Dining-controlled capacity in Orbit Cafe and six-foot separation between tables. Other available dining options include Rocket Fuel Truck at the front entrance and Atlantis Space Dots and Ice Cream Cart, in front of Space Shuttle Atlantis®.
- Posted signage and floor markers to encourage physical distancing in dining, retail and attraction areas.
- Pre-shows and theater shows of any kind are suspended to prevent crowds gathering.
- Separate entry and exit points with directional markers in dining and attraction areas.

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SANITIZATION

We have implemented stringent cleaning and safety practices to support the health and wellness of our crewmembers and guests. Kennedy Space Center Visitor Complex is also increasing the routine cleaning of frequently touched surfaces in the workplace and at workstations, countertops, doorknobs, etc. Hand sanitizer stations are available at various locations throughout Kennedy Space Center Visitor Complex for you to use during your visit. You can also purchase hand sanitizer at the Space Shop.

CASHLESS TRANSACTIONS

We have implemented touchless credit card transactions. A signature is not required for purchases made by credit card.

HOW YOU CAN HELP

- Please stay home if you feel sick, have a temperature exceeding 100.4 F or are experiencing COVID-19 symptoms.
- In accordance with the CDC's recommendations, face coverings are required during your visit. Face coverings should fit snugly, covering both your mouth and nose. Please wear a face covering while at the visitor complex, except while eating. If needed, face coverings will be available for purchase at the front entrance.
- Maintain physical spacing, follow the directions of signage, floor markers and crewmembers.
- Wash your hands frequently. Hand sanitizer stations are located throughout the visitor complex.
- Bring meals and snacks to avoid congregating in line.

AVAILABLE ATTRACTIONS AND SERVICES

The following attractions will be available during the initial reopening phase. To view all attractions, visit the [Explore Attractions](#) page.

- Heroes & Legends featuring the U.S. Astronaut Hall of Fame (no pre-shows)
- Rocket Garden
- Nature and Technology
- Space Shuttle Atlantis (no pre-shows)
- NASA Now
- Journey to Mars
- Character appearances
- Additional photo opportunities located in the Atlantis West Pavilion.

We have so much space to offer but we can't offer it all at the moment. For guests health and safety, these attractions and services will not be available:

- Attractions: KSC Bus Tour including the Apollo/Saturn V Center, Universe Theatre, IMAX Theatre, Children's Play Dome, Shuttle Launch Experience, Dine With An Astronaut and astronaut appearances, Special Interest Tours and Cosmic Quest
- Programs: Overnight Adventures, Astronaut Training Experience and Mars Base 1
- Shopping: Shuttle Express

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- Dining: Rocket Garden Café, Red Rock Grill, Milky Way Ice Cream Shop, Starbucks. Additionally, water bottle refill stations are closed. Please visit Orbit Cafe to receive refills.
- Printed visitor complex maps – please consider downloading the free Kennedy Space Center Visitor Guide app which contains a map, FAQ's, detailed descriptions and more.
- Digipass and photo prints

Visit <https://www.kennedyspacecenter.com/info/coronavirus> for up to date information