



June 2, 2020

Employees & Theater Guest
The Mosaic On The Strip

Re: Re-Opening during Covid19

To Whom It May Concern:

SPR & Promotions is happy to announce the re-opening of The Mosaic On The Strip Theater. As we prepare to re-open, a number of safety measures have been implemented to secure the safety of our guest and employees. The following guidelines will assure that every safety precaution has been taken when visiting our theater.

Disclaimer

 COVID-19 Warning

Phased Reopening of The Mosaic On The Strip and Important Information

- The Mosaic Theater will begin a phased reopening on July 2, 2020
- We have taken enhanced health and safety measures. Follow all posted instructions while visiting the theater. An inherent risk of exposure to COVID-19 exists in any public place where people are present.

“By visiting The Mosaic On The Strip, you voluntarily assume all risks related to exposure to COVID-19,” reads a disclaimer on www.mosiaconthestrip.com

To limit those risks, SPR & Promotions is implementing a number of new procedures. Capacity for the theater will be capped. People who fail temperature checks will be denied entry. Workers will be required to check their own temperature and complete a health screening at home, before going to work.

Inside the theater, hand sanitizer stations, plexiglass barriers at the box office have been erected. Everyone will be encouraged to wear an appropriate face covering while inside the venue.

The posted disclaimer also notes, correctly, that COVID-19 is extremely contagious and that public places with people present “an inherent risk of exposure.” It’s an acknowledgment

that no one can make public gathering places 100 percent safe at this point in time and that a visit to The Mosaic On The Strip is could be risky.

Know Before You Go

As we begin to reopen The Mosaic On The Strip beginning July 2, we are looking ahead to our next milestone, eager to welcome back our guests and employees with safety and well-being.

As we navigate through this unprecedented time as responsibly as we can, we have implemented a number of new safety measures based on guidance from health authorities, such as the Centers for Disease Control and Prevention (CDC) and appropriate government agencies. We are all committed to a responsible reopening of The Mosaic On The Strip.

For all employees and Guests, there are 5 key things to know before arriving at the theatre, and they include:

- Temperature screenings prior to entry
- Face coverings required for employees & Guests (optional)
- Physical distancing practices including physically-distanced queues and physical barriers
- Temporary operation modifications, including reduced hours and scheduling.
- An increased focus on disinfecting and sanitation, including the addition of hand-washing stations and hand sanitizers in key areas

Since many of these measures will be new, and may evolve, we want to be sure Guests and employees are aware of all these changes.

Posted Signs Disclaimer

COVID-19 Warning

We have taken enhanced health and safety measures—for our Guests, and employees. We will in force all posted instructions while guest visiting The Mosaic On The Strip.

An inherent risk of exposure to COVID-19 exists in any public place where people are present. COVID-19 is an extremely contagious disease that can lead to severe illness and death. According to the Centers for Disease Control and Prevention, senior citizens and guests with underlying medical conditions are especially vulnerable.

By visiting The Mosaic On The Strip you voluntarily assume all risks related to exposure to COVID-19.

Let's keep each other healthy and safe.



Temperature Screening

All Guests and employees are required to undergo temperature screenings upon arrival at the theater

- **Guest Screening:** During this initial period, Guests will undergo temperature screening at the front door. Based on guidance from health authorities, anyone displaying a temperature of 100.4 F or above will be directed to an additional location for rescreening and assistance. Those with temperatures above 100.4 will not be allowed entry; those in their party will not be allowed entry either.
- **Employee Screening:** Employees will be required to complete a health screening and temperature check at home, prior to coming to work.



Limited Contact

Following guidance from the government and the medical community regarding enhanced screening procedures and prevention measures, we have made some temporary adjustments that include limited-contact Guest Services to ensure a responsible and enjoyable environment for everyone.

- **Face Coverings:** All employees are required to wear an appropriate face covering. Guests will given the option to bring their own face coverings and gloves if interested.
- **Physical Barriers:** Physical barriers have been added in select places where it is difficult to maintain strict physical distancing guidelines. These may be visible in areas around cash registers, bar and stage.
- **Cashless Transactions:** At this time, it is recommended all Guests use cashless or contactless payment options, such as credit cards, debit cards, and mobile wallets—including Apple Pay, Google Pay and Samsung Pay. Guests may purchase a Mosaic Theater Cash Card to pay without cash.



Physical Distancing and Capacity

Measures

Managing the number of Guests visiting The Mosaic On The Strip has been a major consideration as we implement physical distancing guidelines based on recommendations from health authorities and government officials. One of the ways to do that is to limit the number of Guests at any given time for each show. Additional measures include:

- **Signage:** Directional signage has been installed to assist Guests to responsibly move throughout the theater. Additionally, ground markings will help promote proper physical distancing when queuing is needed at inside the venue.
- **Training:** We are also training employees to engage with Guests and promote physical distancing guidelines in common areas and queues.



Cleanliness and Sanitization

We've increased cleaning and disinfection in high-traffic areas such as handrails, tables, handles, restrooms and more. Additionally, The Mosaic will open with hand sanitizer locations, and Guests are highly encouraged to use these while visiting.

These new measures are designed to offer a safe experience in a responsible way.

We understand that these times are challenging, and we appreciate everyone's patience and understanding as we navigate as responsibly as we can. Together, we can find new ways to have fun while being diligent to maintain proper physical distancing.